

An open letter to the Ingleside community

We know actions speak louder than words, but we are starting our efforts by extending a sincere apology for the tone of the presentation that was delivered at the January 16 special City Council meeting. The presentation did not come across as we intended. We commit to being transparent in our communication, and will continue to address all the raised questions and concerns by both the City Council and the community.

Both companies, Enbridge and Yara, have shared values and will do our utmost to live up to those values of safety, integrity, respect, and inclusion. We do business with transparency, and most importantly in the service of our communities, the environment and to each other.

Enbridge and Yara will spend more time listening and collaborating with the Ingleside community.

We are also your neighbors. More than 70 of our employees live and work in Ingleside and the surrounding area. As good neighbors, we want to build bridges, earn your trust, and work together.

Going forward, we will get you the information that you need and deserve. Your thoughts, concerns and feedback are important to us.

Sincerely,



Chris Boozer
Enbridge



Ivan de Witte
Yara